

## Storm Preparation

Harnett Regional Water has made sure all precautions have been taken to maintain a safe water supply system to be available to the residents that it serves. We have invested in back-up generators to make sure during power outages the regional water system is able to distribute the same quality of water. HRW does not anticipate any water loss unless there are line breaks; line breaks are out of our control and will be repaired as soon as crews are deemed safe to respond. We do recommend following the national storm preparation guidelines in case of an outage. There are a variety of ways to notify us of a water outage; social media is NOT the best option. Please see below for contact information and guidelines to be followed.

### Water outage notification system

Phone number: 910-893-7575

Email address: [webpu@harnett.org](mailto:webpu@harnett.org)

Web address: <https://harnettwater.org/report-an-outage/>

### Storm Preparation Guidelines

[https://readync.org/EN/Plan\\_GetAKit.html](https://readync.org/EN/Plan_GetAKit.html)

<https://www.weather.gov/wrn/2018-hurricane-supplies>

<https://www.weather.gov/media/owlie/FDAHurricaneNL.pdf>